

- I. Call to Order
- II. Approval of November Meeting Minutes
- III. Departmental Updates
- IV. Institutional Research Update Dan Mondoux
- V. Winter 2020 Registration/Enrollment Events Megan Pauken
- VI. Communication to waitlisted students Coty Dunten
- VII. New Student Orientation (Non-FTIAC) Laura Cosby
- VIII. Student Services Hours of Operation Laura Cosby
- IX. Other

## Retention Plan Progress Monitoring (updated July 2019)

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Operational Recommendation	Officially Proposed	Initial Meeting(s)	Partially Planned	Fully Planned	Executed or Piloted	Continuous Improvement	Expanded Implementation	Fully Scaled	Notes
Revise course schedule	Х	Х	Х						A/R/R brought proposal to ISSES committee
Caseload based advising	Х	Х	Х						Draft caseloads developed, criteria determined
Mid-Term grades	X	Х	Х						Retention brought universal reporting proposal to ISSES committee
Revamp early alert	Х	Х	Х	Х	Х	X	Х	Х	Ongoing output and outcome analyses
Developmental placement	Х								Indicators built in CRM
Recapture stop-outs	Х	Х	Х	Х	Х				Second "cohort" delivered May 2019
Course attendance	Х	Х	Х						Plan mapped, AWH 2 <sup>nd</sup> floor for pilot in W19
Campaign alignment	Х	Х	Х	Х	Х	Х	Х		Campaigns = prospect thru completer
Dropped non-pay outreach	Х	Х	Х	Х	Х	X	Х		Ongoing outreach and monitoring
Student in-take survey revision	Х	Х	Х	Х	Х	X	Х	Х	F19 in place, CRM campaigns integration
Focus Projects	Officially Proposed	Initial Meeting(s)	× Partially Planned	Fully Planned	Executed or Piloted	Continuous Improvement	Expanded Implementation	Fully Scaled	Notes
Identify at-risk factors	X		Х						Retroactive look at F18 survey data that
	37	37	37						may correlate with outcomes
Math remediation w/ K-12	X	X	X	37					Initial meetings with potential partners
CRM implementation	X	Х	Х	Х					Retention implementation continues,
	v	v	v	v	V				Framework is developed
Asset map development	Χ	Х	Х	Х	Х				Asset map vehicle = Department Directory
Ongoing Projects / Programs Influencing Retention	Officially Proposed	Initial Meeting(s)	Partially Planned	Fully Planned	Executed or Piloted	Continuous Improvement	Expanded Implementation	Fully Scaled	Notes
FYE	Х	Х	Х	Х	Х	X	Х		Continuing to scale/add programs
Mandatory orientation	Х	Х	Х	Х	Х	Х	Х	Х	Analysis MO course outcomes complete
Mandatory career advising	Х	Х	Х	Х	Х	Х	Х	Х	All UNDC FTIAC/ many other prog. incorporated
Academic probation	Х	Х	Х	Х	Х	Х	Х		3 <sup>rd</sup> semester recorded
Gateways to Completion	Х	Х	Х	Х	Х				
GLW, AMP, 8x8, Rapid Rev.	Х	Х	Х	Х	Х	Х	Х		
KVAAP	Х	Х	Х	Х	Х	Х			First cohort began Fall 2018